



GDPR STATEMENT

Midas Solutions has a cross-functional project team who, for some time, have been working on our strategy and implementation in relation to GDPR, to ensure all areas of Midas Solutions are compliant when the changes come onto force on 25 May 2018.

We recognise that the security of our software and elements of its functionality form part of the controls and processes that our customers will be required to implement, to meet some of their own GDPR obligations. To support this, Midas Solutions has undertaken a mass review of all its policies, procedures and documentation in line with our responsibilities under GDPR.

We would like to highlight the following:

Locations & security:

- For resilience purposes, our servers are based in multiple locations, all within the UK
- We have recently renewed our Cyber Essential Plus Accreditation
- All centres where data is stored are ISO 27001:13 accredited
- All back-ups are 256-bit encrypted and links between data centres and data storage locations are secure SSL links
- Server security is continually monitored, all updates are installed to servers every week
- Zero-day Anti-Virus Protection and firewall intrusion detection systems are in place

Access:

- Server locations have no public access
- Data is accessed and processed by Midas Solutions employees in the Support and Technical teams on a 'need' basis, to perform their duties
- All Midas Solutions employees are based within the UK
- All Midas Solutions employees are trained to adhere to our strict Data Protection policies and procedures, enforced by contracts of employment

Policies & procedures:

- Over the past 6 months, Midas Solutions has reviewed all its policies and procedures in relation to data storage, security and processing in line with the upcoming GDPR. These policies are now in the place and any upcoming changes to our service will be communicated due course.

If you have any further questions, please contact us at support@midassolutions.co.uk
Lastly, if a data subject requests to exercise their right to erasure, please contact us immediately. Together we can then ensure compliance with legal requirements, procedures and regulations.